



**ADDENDUM/AMENDMENT NUMBER 1  
(April 6, 2016)**

**RIO RANCHO PUBLIC SCHOOLS**

**RFP#2016-014-IT  
Telecommunications and Internet Access Services**

**DEADLINE FOR RECEIPT OF PROPOSALS IS AS FOLLOWS:**

**DUE DATE: April 27, 2016**

**TIME: 2:00 PM**

**DELIVER TO: Rio Rancho Public Schools  
Purchasing Room 214  
500 Laser Road NE  
Rio Rancho, New Mexico 87124**

**The purpose of this amendment is to provide Rio Rancho Public Schools written response to the following list of questions that have been timely submitted. Note, all other terms, conditions, specifications, requirements and criteria remain unchanged.**

**Question #1:** "Would the district entertain an 8-year proposal, other than a 1-year with 7 renewals?"

**Response:** No, not at this point in time. We are open to the possibility of a three year contract; but any contract term will require a convenience clause as well as a performance clause.

**Question #2:** “What contract lengths is the district willing to sign? Will they accept up to a 10 or 15-yr contract term?”

**Response:** No, we will only consider an 8 year proposals with 1 year renewals. We are open to the possibility of a three year contract but any contract term will require a convenience clause as well as a performance clause.

**Question #3** “When is the due date for RFP Responses? How would the district like to receive the responses? (# of copies, electronic versus physical)”

**Response:** *The Due date and time for proposal submittals is 2:00 PM on April 27, 2016.* Please note that all offers must be submitted in a sealed envelope/box and received by the due date and time.

**Question #4:** “What networking equipment does the district currently use to receive services from their current WAN PROVIDER? (IE. Cisco, Juniper, HP, Dell, etc...). Subsequently, will the District accept an SFP handoff directly into their hub and edge witches?”

**Response:** HP switches. The District is not interested in accepting a direct handoff. ISP must provide metro-e or relevant switches.

**Question #5:** “Is the district willing to accept service after the traditional July 1 start date? We do see from USAC website that the District has a contract with CenturyLink that is good until 2018; is this still the case?”

**Response:** Yes. We are currently investigating the terms and conditions of the CenturyLink contract; so a July 1 start date will not be possible.

**Question #6:** “Will the District accept quotes for bandwidths greater that the requested amounts? For example, can I provide pricing the 500 and 1000 Mb circuits at 1 and 10G speeds?”

**Response:** Yes, as long as the minimum requirements are met at all sites.

**Question #7:** “Are you interested in a hosted VoIP provider?”

**Response:** No

**Question #8:** “How many handsets do you have district wide? Are you looking for new handsets?”

**Response:** N/A: We are not looking for a hosted VOIP solution

**Question #9:** “How many DIDs do you have?”

**Response:** 500+

**Question #10:** “Do you have any additional specifications? POE+ ? Uplink requirement, 1G, 10G? If so will require transceivers?”

**Response:** We will require 10G uplink at our central data center and 1G at all other sites.

**Question #11:** “Can you share more information on your Form 470 request for Category 2 services?”

**Response:** This is too general of a question, we need more specific information to be able to address specific concerns.

**Question #12:** “Do you have the model numbers or more specific specs for the Switches, UPS’s and WAP’s?”

**Response:**

- UPS’s will be used in MDF’s and IDF’s with varying configurations. Preferred model is APC Spart-UPS X 75A with NMC and rack mounting kit.
- WAP models: Aruba IAP-215, IAP-325, IAP-335 (Specific quantities yet to be determined)

**Question #13:** “Do you have cabling in place for the wireless equipment?”

**Response:** Yes, but more will have to be added for additional WAPs

**Question #14:** “Will there be any outdoor WAPs required?”

**Response:** No

**Question #15:** “Should we include mounting kits and power injectors?”

**Response:** No

**Question #16:** “Do you have a wireless management infrastructure in place that we will have to be compatible with?”

**Response:** Yes, systems must be fully compatible with Aruba Airwave and Clearpass.

**Question #17:** “Would you please verify if vendors can provide bids for ISP/Internet access only and the address to which the 1Gbps line would need to be provisioned?”

**Response:** No, we will want the same vendor providing both ISP/Internet services and Broadband services, so we will not accept bids for just the ISP/Internet services.

**Question #18:** “In line 3 of the narrative of the 470 form the district asks for “Internet Access – ISP Service Only: \* 1 GBPS DIA and a /26 static block”. Where would the district like that IP handed off?”

**Response:** RRPS District Office Datacenter, 500 Laser Road, Rio Rancho, NM

**Question #19:** “I was having some difficulty pin-pointing some of the correct addresses

for the sites as there seems to be mismatched addresses on the district’s website and narrative for certain locations. If you could please provide a list of the correct sites and their respective addresses that would be very helpful and greatly appreciated”.

**Response:** SCHOOL ADDRESS CORRECTIONS: Three schools were listed with old addresses. The schools have not moved but the street names have changed. See table below for correct addresses.

District Office - 500 Laser Rd NE	10000 Mbps
District Office - 500 Laser Rd NE	10000 Mbps
District Transportation - 1804 Idalia NE	500 Mbps
Shining Stars - 4477 9th Ave NE	500 Mbps
Cielo Azul - <del>1550 34th Ave NE</del> - 3804 Shiloh Rd NE	500 Mbps
Colinas del Norte Elem – 1001 Night Sky Ave NE	500 Mbps
Enchanted Hills Elem - 5400 Obregon Rd NE	500 Mbps
Ernest Stapleton Elem - <del>3100 8th Ave NE</del> - 3100 Stapleton Ave NE	500 Mbps
Maggie Cordova Elem - 1500 Veranda Dr SE	500 Mbps
Martin Luther King, Jr. Elem <del>1301 - 27th St. SE</del> - 1301 Nicklaus Dr SE	500 Mbps
Puesta del Sol Elem - 450 Southern Blvd. SE	500 Mbps
Rio Rancho Elem - 4601 Pepe Ortiz Rd SE	500 Mbps
Sandia Vista Elem - 6800 Franklin Rd SE	500 Mbps
Vista Grande Elem - 7001 Chayote Rd	500 Mbps
Eagle Ridge Middle - 800 Fruta Rd NE	1000 Mbps
Lincoln Middle - 2287 Lema Rd. SE	1000 Mbps
Mountain View Middle - 4101 Montreal Lp NE	1000 Mbps
RR Middle School - 1600 Loma Colorado Blvd NE	1000 Mbps
RR High School - 301 Loma Colorado, NE	1000 Mbps
RR Cyber Academy - 1330 Jackie Rd SE	1000 Mbps
V. Sue Cleveland - 4800 Laban Rd NE	1000 Mbps

**Question #20:** Pg.24 / LOCATION NAME AND SITE NAME ADDRESSES. Can you please explain why the table lists 500 Laser twice and why it shows qty. 2 x 10G connections? Would a single 10G port at that location be acceptable?

**Response:** We will accept a single 10G connection at this time but we will need the flexibility to either upgrade or add an additional circuit in order to meet planned bandwidth upgrades at all of our school sites. We are also considering a second 10G circuit in order to provide for fail-over redundancy.

**Question #21:** Pg.24 / LOCATION NAME AND SITE NAME ADDRESSES. What is the correct address for Martin Luther King Jr. Elementary? The location table on pg. 24 of the RFP lists “1301 27th St. SE”. However, the rps.net website lists that elementary school’s address as “1301 Nicklaus Dr. SE Rio Rancho, NM 87124”.

**Response:** See above table of site addresses. Several address corrections are provided in this table.

**Question #22:** Pg. 23 / District-Wide Wide Area Network Services Overview. Can you please clarify if you are looking for point-to-point Ethernet (EVPL) services just between a given school and 501 Laser? Or are you looking for a true Layer 2 multipoint cloud where a school can send WAN data traffic directly to another school without going through a “hub” at 501 Laser? In general please outline the overall network topology you desire.

**Response:** We will consider both options at this point. Our current configuration is a Layer-2 multi-point cloud but we can work with either configuration.

**Question #23:** Pg. 23 / Internet Service Provider (“SP”) Overview. Can you please clarify where the 1Gbps Internet service should be delivered?

**Response:** At our District Office location: 500 Laser Road NE, Rio Rancho, NM 87124.

**Question #24:** Pg. 23 / Telecommunication Services Overview. Can you please identify the service location of the 22 PRI's? If multiple sites should have PRI services please detail how many PRI's are to be delivered to each site?

**Response:** See following table:

	Current PRI's
District Office - 500 Laser Rd NE	2
Transportation Department - 1804 Idalia Rd. NE	1
Independence High School - 421 Quantum Rd., NE	1
Shining Stars - 4477 9th Ave NE	0
Cielo Azul - 3804 Shiloh Rd NE	1
Colinas del Norte Elem – 1001 Night Sky Ave NE	1
Enchanted Hills Elem - 5400 Obregon Rd NE	1
Ernest Stapleton Elem - 3100 Stapleton Ave NE	0
Maggie Cordova Elem - 1500 Veranda Dr SE	0
Martin Luther King, Jr. Elem 1301 Nicklaus Dr SE	1
Puesta del Sol Elem - 450 Southern Blvd. SE	1
Rio Rancho Elem - 4601 Pepe Ortiz Rd SE	1
Sandia Vista Elem - 6800 Franklin Rd SE	1
Vista Grande Elem - 7001 Chayote Rd	1
Eagle Ridge Middle - 800 Fruta Rd NE	1
Lincoln Middle - 2287 Lema Rd. SE	1
Mountain View Middle - 4101 Montreal Lp NE	1
RR Middle School - 1600 Loma Colorado Blvd NE	2
RR High School - 301 Loma Colorado, NE	2
RR Cyber Academy - 1330 Jackie Rd SE	1
V. Sue Cleveland - 4800 Laban Rd NE	2

**Question #25:** Pg. 23 / Telecommunication Services Overview. Would RRPS entertain proposals for SIP based voice services instead of or in addition to PRI services?

**Response:** No, we will need to keep services as PRI due to the limitations of some of our currently installed telephone systems.

